

Feature request: export to CSV

Conversation	#1006 (ID 3000005)
Mailbox	Support (demo)
Status	active
Type	email
Customer	Mehmet Yılmaz <mehmet@example.com.tr>
Assignee	Priya Nair <priya@acme-support.test>
Created	2025-01-27 10:15 (UTC+01:00)
Last updated	2025-01-30 04:55 (UTC+01:00)
Tags	refund, vip
Order ID	ORD-1005
Threads	5 exported (1 internal note)
Attachments	2 (2 saved in this archive)

Conversation history (oldest first)

CUSTOMER

Mehmet Yılmaz <mehmet@example.com.tr>

2025-01-27 10:15 (UTC+01:00)

To: support@acme.test

Hi there,

I can't access my account since yesterday. Here is the log: <https://status.example.com/incidents/aVeryLongTo kenWithoutAnyBreaksThatShouldWrapNicelyInsideThePdfDocument1234567890abcdef>

Thanks,

Mehmet

Attachments

- screenshot.png (72 B) — saved as attachments/1006/70004-screenshot.png
- Sipariş notu.txt (57 B) — saved as attachments/1006/70005-Sipariş notu.txt

2025-01-27 10:20 (UTC+01:00) Assigned to Priya Nair — Ayla Demir

INTERNAL NOTE

Priya Nair <priya@acme-support.test>

2025-01-27 10:35 (UTC+01:00)

Internal: checked Stripe — refund approved. Customer tier: Pro. Do not share the incident ID publicly.

REPLY

Priya Nair <priya@acme-support.test>

2025-01-27 11:15 (UTC+01:00)

To: mehmet@example.com.tr

Opened by customer: 2025-01-27 11:45 (UTC+01:00)

Hi Mehmet,

Thanks for reaching out — I've processed this for you.

> Original message from Mehmet:

> > nested quote line

Best,

Priya

2025-01-30 04:55 (UTC+01:00) Status changed to Closed — Priya Nair